
Consultation with a genetic counselor is available to every patient who undergoes hereditary cancer testing at Invitae. Our experienced, board-certified genetic counselors are available by telephone to answer patients' questions about genetic testing and genetic test results. Genetic counselors can be reached by calling 800-436-3037, Monday through Friday, 5:00 am to 5:00 pm Pacific. Patients also have the option to schedule a more comprehensive post-test genetic counseling session specific to their own medical and family histories, if desired. There is no additional charge for patients to access Invitae's services.

IS THERE A CHARGE FOR INVITAE'S GENETIC COUNSELING SERVICES?

Invitae's genetic counseling services are included in the cost of Invitae's tests.

ARE GENETIC COUNSELING SERVICES PROVIDED FOR PATIENTS UNDERGOING ALL TYPES OF INVITAE TESTS?

This service is currently available for patients undergoing hereditary cancer testing.

HOW CAN MY PATIENT REACH AN INVITAE GENETIC COUNSELOR?

Please have your patient call our Client Services team at 800-436-3037 and ask to speak with a genetic counselor.

WHAT SHOULD MY PATIENT EXPECT WHEN THEY CALL INVITAE?

Patients may call Invitae's genetic counselors at 800-436-3037 anytime during business hours to:

- ask general questions about the genetic testing process
- briefly review their genetic test results (after you release them)
- schedule a comprehensive post-test genetic counseling session

WHAT HAPPENS DURING A COMPREHENSIVE POST-TEST GENETIC COUNSELING SESSION?

If your patient chooses to schedule a comprehensive post-test genetic counseling session, the genetic counselor will briefly review your patient's medical history, ask questions about family medical history, review information about the genetic test results and what those results may mean for your patient and their family. A detailed consult note and pedigree will be made available to both you and your patient after the post-test genetic counseling session is complete.

ARE GENETIC COUNSELING SERVICES PROVIDED IN LANGUAGES OTHER THAN ENGLISH?

Yes. Spanish-language genetic counseling is available within Invitae. We also have access to interpreters who can provide services in most languages.

Informational videos and FAQs for patients are also available at www.invitae.com/patients/resources/genetic-counseling. For more information, please call our Client Services team at 800-436-3037 or email us at gcservices@invitae.com.