About us
Invitae is a genetics company whose mission is to bring comprehensive genetic information into mainstream medicine to improve healthcare for billions of people. Invitae testing provides answers to essential health questions—understanding disease risk, guiding a healthy pregnancy, or finding a diagnosis—at high quality, fast turnaround, and low prices. We strive to make testing affordable and accessible.

How genetic testing works

1. Work with your clinician to decide if genetic testing is right for you

2. Your clinician can then determine which set of genes to test for

3. Submit a blood or saliva sample at your clinician's office or even from home

4. Receive your results and discuss them with your clinician

5. If you test positive, easily share your results with your family

This guide describes diagnostic, proactive, and carrier panel testing. For other reproductive health tests or exome testing, please see the relevant patient guide, available at www.invitae.com/guides.

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What is genetic testing?
Genetic testing analyzes your genes, which are the instructions encoded in your DNA. Your genes help determine your hair and eye color, height, and other physical traits that make you who you are. Genetic testing looks for variations in your genes that can lead to disease.

What can genetic testing do for me?
Genetic testing can help identify and manage an existing hereditary condition, provide insight into unexplained symptoms, and gauge the risk of developing a condition that runs in your family.

What can genetic testing do for my family?
If you receive a positive test result, it may have implications not only for you, but your family. Other eligible family members at risk for the same genetic disease have the option to get tested within 90 days when you get panel testing with Invitae.

Support every step of the way
At Invitae, we believe in the importance of understanding what your genetic information means for you and for your family members. Our panel testing includes:
• Results in 10–21 calendar days on average
• Online portal with resources and helpful tools
• Help with insurance and the billing process

Knowledge is power
Genetic conditions shouldn’t be a mystery. If you have a diagnosed genetic condition in your family, a genetic test can help you understand your individual risk.

Why Invitae?
Invitae offers more than just a high quality test. We make sure the entire genetic testing process goes smoothly. We offer panel testing for oncology, cardiology, neurology, pediatrics, and rare diseases—and are committed to delivering high-quality, affordable testing, to everyone who can benefit from it.

Simple billing, no surprises
Within the United States
INSURANCE
Invitae will work directly with your insurance company to coordinate coverage and payment. Regardless of whether our laboratory is in-network or out-of-network with your insurance provider, Invitae is committed to making genetic testing affordable. Typically patients pay no more than $100 out of pocket for one of our tests. If you receive a bill for more than $100, please call us at 800-436-3037 to discuss payment options.

PATIENT PAY
You have the option to pay $250 upfront before test results are released. Your clinician must place the order online and provide your e-mail address so we can send you a link to pay online using a credit card.

MEDICARE & FINANCIAL ASSISTANCE
Invitae accepts Medicare and Medicaid. We may also be able to offer testing at limited or no expense to those who qualify for need-based assistance.
For further information, please contact Client Services at clientservices@invitae.com or 800-436-3037.

Outside the United States
PATIENT PAY
You have the option to pay $250 upfront before test results are released. Your clinician must place the order online and provide your e-mail address so we can send you a link to pay online using a credit card.

INSTITUTIONAL BILLING
Invitae will work with your institution to set up a contract if one is not already in place.
For complete billing information, please visit www.invitae.com/billing-info.